



## FIXING YOUR HOUSING CONDITIONS



### YOU HAVE A RIGHT TO...

- Working furnace, hot water, and electricity
- Pipes that do not leak
- No rats, no roaches, no mice
- Working sinks, oven, and stove
- Walls, floors and ceilings without holes, cracks or peeling paint



### IF YOU HAVE ANY OF THESE PROBLEMS, TELL YOUR LANDLORD

- Call your landlord and
  - Ask for repairs and
  - Ask when repairman will come, so you can be home.
- If calling does not work, ask for repairs in a **letter**.
  - Put the date on the letter.
  - Photocopy the letter and **keep** a copy for yourself.
- Give your landlord up to 30 days for repairs.
- If it's an emergency, including a health emergency, your landlord should fix it **right away!**

### IF IT TAKES YOUR LANDLORD TOO LONG TO MAKE REPAIRS

- **CALL** the Inspectional Services Department for an inspection at 635-5322. If you have asthma, ask for the Breathe Easy program.
- If you have an air problem, like smoke from your furnace, **CALL** the Boston Public Health Commission at 534-5966.
- Your landlord can't raise your rent, evict, or punish you for requesting inspections or asking for repairs!!!
- Make sure your apartment is clean when the inspector comes because they can cite you too.

**IF YOUR LANDLORD DOES NOT FIX PROBLEMS AFTER INSPECTION,**  
**CALL YOUR DOCTOR AND TELL YOUR DOCTOR TO CALL**  
**INSPECTIONAL SERVICES!!!!!!**